

**parkmate®**

YOUR SAFETY COMES FIRST™

## USER MANUAL



**MCPK-972DVR**

9.66" Touch Screen Mirror Monitor  
with Dual-Channel Dash Camera and Wireless Smart Display

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## 1.0 INTRODUCTION

Thank you for purchasing the Parkmate MCPK-972DVR touch screen mirror monitor. Our products, like most after-market enhanced safety devices, are designed to assist and aid the driver and not to replace the manual responsibilities of the person operating the vehicle. Please read through these instructions before attempting to install this product. For the latest manual updates, please see [www.parkmate.com.au](http://www.parkmate.com.au) or [www.parkmatehd.co.nz](http://www.parkmatehd.co.nz).

## 1.1 CAUTION

- Ensure that you are using the MCPK-972DVR within your countries' road laws. Please make sure you are familiar with your local road legislation before use.
- Avoid exposing the MCPK-972DVR to direct sunlight for extended periods of time in an unventilated space.
- Please set the time and date before you use this device to record.
- The reverse camera view is only to be used as a reference. Please drive to actual conditions on the road.
- The Mirror DVR is only to be used for non-commercial purposes and within the limits permitted by relevant laws.
- Please avoid using the Mirror DVR in the vicinity of any device that emits radio frequency interference (such as microwave ovens).
- It is considered normal for the MCPK-972DVR to get warm during use.

## 1.2 BATTERY WARNING

- Always charge the Mirror DVR using the provided charger. Improper charging of the MCPK-972DVR may damage the internal battery.
- Never dismantle the Mirror DVR.
- Do not dispose of the MCPK-972DVR in fire.
- Please dispose the MCPK-972DVR and its internal battery in accordance with local regulations.
- Do not attempt to replace or expose the internal battery.

### NOTES ON INSTALLATION

- Make sure that the lens of the Mirror DVR is within the range of the windscreen wiper to ensure a clear view when it rains.
- Do not touch the lens with your fingers. Fingerprints left on the lens will result in unclear videos or photos. If photos or videos are blurred, please clean the lens gently with a microfibre cloth.
- Only use the included charging cable to power the MCPK-972DVR.
- Please install the rear camera at the exterior of the vehicle and near the licence plate.

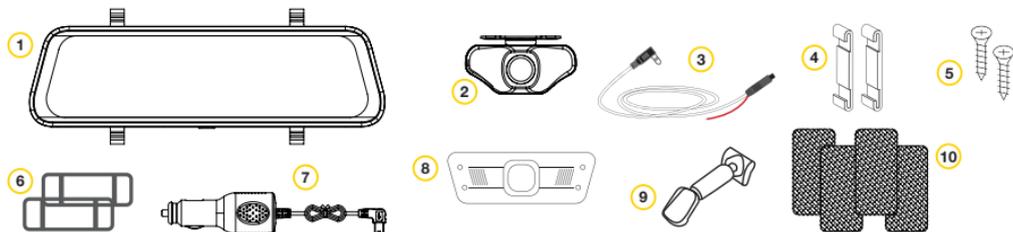
### **1.3 DISCLAIMER**

The Parkmate MCPK-972DVR is designed as a driver assistance device. However, it does not remove the need to drive your vehicle with care and caution. The legal responsibilities and safe driving practices still remain with the driver at all times. You have purchased this product with the understanding that it is used as an aid only. We highly recommend that you have this product professionally installed to ensure that it will perform its functions properly.

## 2.0 FEATURES

- 2K front camera
- Full HD rear camera with reversing camera function
- Both front and rear cameras record in FHD at 30 frames per second
- 9.66" IPS touch screen
- Wireless Android Auto and CarPlay
- Supercapacitor
- 150° field of view front camera and 140° field of view rear camera
- Locked and saved recording footage in the event of an incident
- Compatible for use with Micro SD cards Class 10 and above and up to 256GB
- Waterproof IP67-rated rear camera

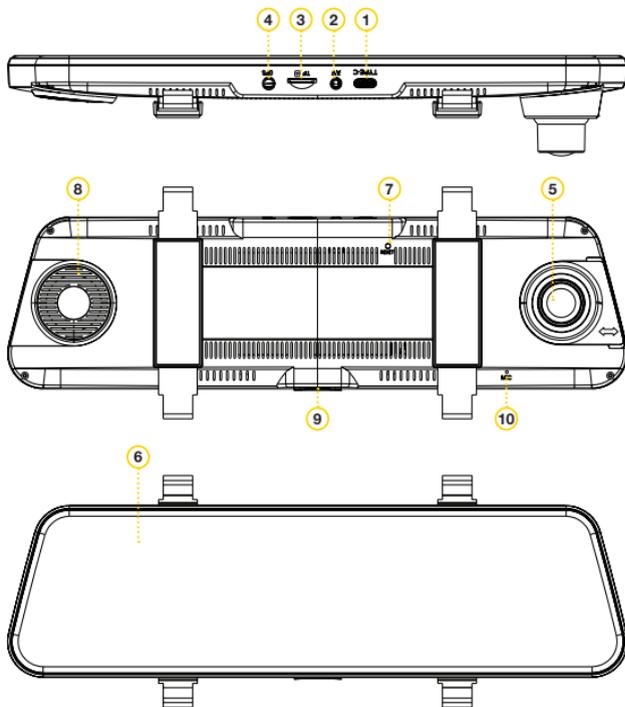
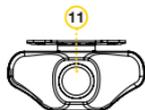
## 3.0 PACKAGE CONTENTS



1. Mirror DVR
2. Rear Camera
3. 8m Rear Camera Cable
4. Rubber Fasteners
5. Screws
6. Fastener Clips
7. 12V Power Adaptor
8. Mounting Plate
9. Mounting Arm
10. 4mm EVA Pads

## 4.0 PRODUCT OVERVIEW

1. Power Supply Port
2. AV IN for Rear Camera
3. Micro SD Card Slot (SD Card not included)
4. GPS Port (Not Applicable\*)
5. Front Camera Lens
6. 9.66" 2.5D Touch Screen Panel
7. Reset Button
8. Speaker
9. On/Off Button
10. Microphone
11. Rear Camera



## 5.0 GETTING STARTED

### 5.1 INSERTING/REMOVING A MICRO SD CARD

With the Mirror DVR turned off and the screen facing towards you, insert the memory card with the text on the Micro SD card facing up into the Micro SD card slot. Push the memory card in until a click is heard.

To remove the memory card, ensure that the Mirror DVR is powered off, then push the memory card until a click is heard to release and eject the card.

#### **NOTE:**

- Do not remove or insert the memory card while the Mirror DVR is turned on as this may damage the memory card or corrupt the memory card's stored data.
- Please use a Class 10 or higher Micro SD card with a maximum capacity of up to 256GB.
- Please format the Micro SD card before initial use.
- When removing the memory card, be mindful that the memory card may eject quickly.
- Micro SD Card is not included.

## 5.2 MOUNTING OPTIONS

The MCPK-972DVR has two mounting options included for your convenience.

You can choose to mount your MCPK-972DVR onto the existing rear view mirror using the rubber clips provided or replace the existing rear view mirror with the OEM replacement mount option.



Fig. 1: Rubber clips



Fig. 2: Rubber clips



Fig. 3: OEM replacement mount



Fig. 4: OEM replacement mount

## 5.3 INSTALLING VIA RUBBER CLIPS

1. Place both the supplied fastener clips at the back of the Mirror DVR and screw them in place (**Fig 1**).
2. Remove the tape from the EVA pads. There are two sizing options for the EVA pads. Choose the size most suitable for use. (**Fig 2**).
3. Two types of fasteners are supplied. Use the one that best suits the existing rear view mirror. The longer fasteners are for bulkier rear view mirrors.
4. Loop the rubber fasteners over the fastener clips.
5. Place the Mirror DVR in front of the existing rear view mirror and ensure that the camera lens clears the outer edge of the existing rear view mirror.
6. Loop the bottom rubber fasteners over the existing rear view mirror and attach them to the bottom fastener clips.

## 5.4 INSTALLING VIA OEM MIRROR REPLACEMENT

The MCPK-972DVR comes with a mounting bracket kit to replace the existing rear view mirror.

### NOTE:

- The generic mount used by the MCPK-972DVR is designed to fit a majority of vehicles. Please check that your vehicle uses a compatible mount before attempting to install the MCPK-972 DVR.

You will need to completely remove the existing rear view mirror and replace it with the provided mounting bracket to correctly install this product.

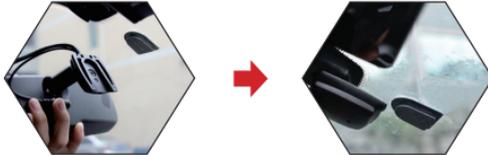
1. Place the mounting plate on the back of Mirror DVR and screw it in place **(Fig 3)**.
2. Place the mounting arm on the mounting plate and screw the arm onto the mounting plate **(Fig 4)**.
3. Remove the existing rear view mirror from the windscreen of the car. (Please ensure that you follow the appropriate instructions to remove the existing rear view mirror).
4. Remove the existing rear view mirror and leave the metal base on the windscreen.
5. Please follow the installation instructions on **page 13**.

### NOTE:

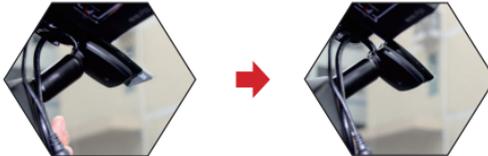
- The rear view mirror in some cars may be harder to remove than others. If you are having difficulties removing the existing rear view mirror, please do not use excessive force as you risk breaking the windscreen. As such, we recommend you seek a professional installer. If required to attach the supplied mirror mounting base, please use an appropriate rear view mirror adhesive tape (not supplied) that is available from leading automotive parts suppliers.

## 5.5 INSTALLING ON YOUR VEHICLE'S WINDSCREEN

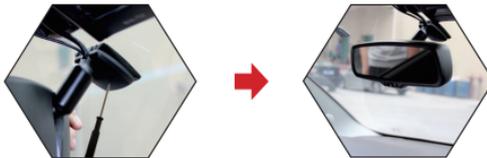
1. Line up the mounting arm with the metal mounting base.



2. Bring the mounting arm to the top of the metal mounting base, align both edges and slide the mounting arm into position in the direction specified.



3. Fix the mounting arm bracket in place by tightening the screw at the bottom of the mounting arm bracket with a screw driver.



\* Images for reference only

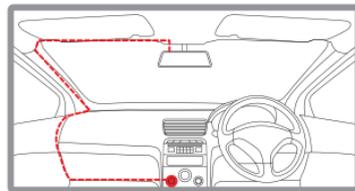
### **IMPORTANT NOTE**

It is highly recommended that you seek the help of a professional auto installer if you are not confident of removing the existing rear view mirror and installing the Mirror DVR on your own.

## 5.6 CONNECTING TO POWER SUPPLY

Only use the included charger to power and charge the MCPK-972DVR.

1. Once the Mirror DVR is securely installed onto the vehicle's rear view mirror, plug the 12V DC power adaptor into the vehicle's 12V/24V accessory outlet.
2. Run the cable along the vehicle's console and windscreen and plug the USB input into the Mirror DVR port marked with the USB icon.



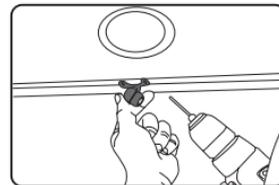
### NOTE:

- Make sure that the camera's view is not obstructed by any window tint or other objects.
- If your vehicle has side curtain airbags, please be very careful when running any cables along the vehicle's windows. Please ensure that you are not running cables past any of the airbags as this can prevent the airbags from deploying.

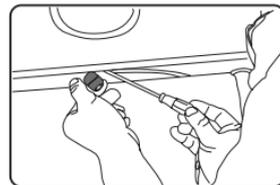
## 5.7 CONNECTING THE REAR CAMERA

### INSTALLATION GUIDE

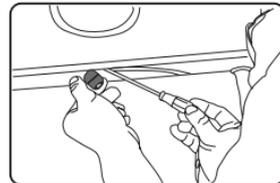
1. Select a flat and centred location near the licence plate lamp at the rear of the vehicle to mount the rear camera.
2. Attach some tape to the camera bracket to hold it in position and then drill two small holes. One hole is for the first screw and the other hole is to enable the rear camera cable to thread through.



3. Fasten the first screw slightly to allow for some adjustment of the rear camera.



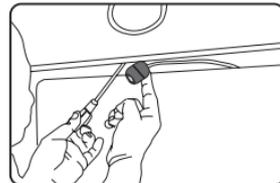
4. Insert the rear camera cable through the second hole and check the installation position.



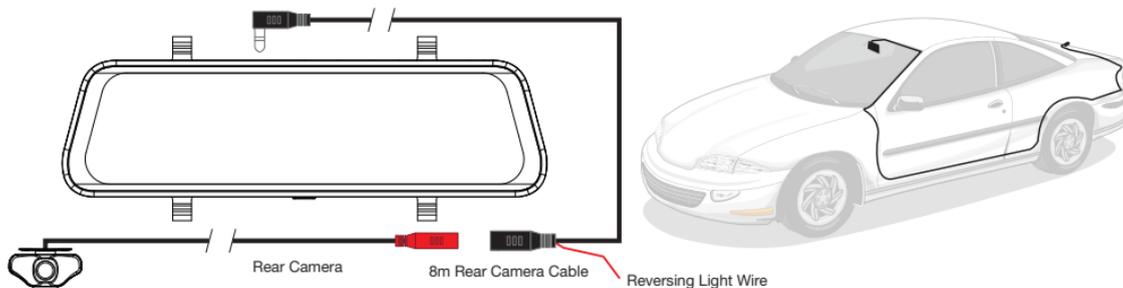
5. Mark the position suitable for the second screw and drill a small hole for it.



6. Fasten the second screw and securely tighten both screws.



## 5.8 REAR CAMERA WIRING DIAGRAM



## 5.9 POWERING ON/OFF

### AUTO POWER ON/OFF

When the MCPK-972DVR is correctly installed and connected to your vehicle's 12/24V DC power supply, the Mirror DVR will automatically power on and start recording when the the car ignition is set to the ACC position. The Mirror DVR will automatically stop recording and shut down when your vehicle is powered off.

## **MANUAL POWER ON/OFF**

### **Manual Power On**

Press and hold the Power button at the bottom of the Mirror DVR until the Parkmate start-up screen appears.

### **Manually Power Off**

If the Mirror DVR is currently recording, you can manually stop the recording by touching the  REC icon on the display. Then press and hold the Power button at the bottom of the MCPK-972DVR. After powering off the device, please wait for 10 seconds before powering on the Mirror DVR again.

### **Resetting the Device**

If the Mirror DVR does not function normally, try restarting the Mirror DVR. To restart the Mirror DVR, locate a small button just below the USB port at the back of the Mirror DVR and press the button using an unfolded paper clip.

## **6.0 PLAYING BACK RECORDED VIDEO ON A PC**

To playback video files on your PC, it is recommended to insert the Micro SD card (not included) directly into your PC using either a USB Micro SD card reader (not included) or a Micro SD/SD Card adaptor (not included). Once the Micro SD card is inserted, it should appear as a removable storage device. It is recommended that you transfer video files for playback to a folder on your computer. This will reduce any delay in playback.

## 7.0 TOUCH SCREEN

The Mirror DVR uses a capacitive touch screen for easy and efficient operation.

## 8.0 INITIAL SETTINGS

Before using the MCPK-972DVR, it is recommended to **format** the inserted Micro SD card first and set the **date and time**.

### 8.1 FORMATTING THE INSERTED SD CARD

Formatting the Micro SD card will delete all information on the inserted Micro SD Card and prepare the card for use with the Mirror DVR.

1. **Touch**  to enter the **Settings** menu.
2. Press the  **Format** button.
3. **Touch OK** to confirm.

#### NOTE:

- Menus cannot be accessed while the camera is recording. Please stop the recording before attempting to access the menu.
- Formatting your Micro SD Card will delete all files from the Micro SD Card. Once these files have been deleted, you will not be able to recover them.

## 8.2 DATE/TIME

Setting the **Date and Time** will enable the footage to be time stamped for easier referencing.

1. **Touch** the  to enter the **Settings** menu.
2. **Touch** the  **Date/Time** button.
3. **Scroll** up and down for **Year, Month, Day and time** and then press **OK**.
4. To save the **date and time**, **touch** the  button.

### NOTE:

- Once the date and time is set, it will be time stamped onto the footage.

## 9.0 OPERATING INSTRUCTIONS

### **IMPORTANT NOTE**

- The Mirror DVR will automatically turn on once it is connected to the power supply. The main menu screen will be displayed and the Mirror DVR will start recording.
- To exit the main menu and use the Mirror DVR as a conventional rear view mirror, press the power button. The Mirror DVR will continue recording in the background.

## 9.1 RECORDING VIDEO

When the Mirror DVR is connected to your vehicle's 12/24V power supply, the Mirror DVR will automatically power up and begin recording when you start your vehicle. During start-up, the buttons will be unresponsive and the camera will take a moment to begin recording. The Mirror DVR will automatically stop recording and shutdown when your vehicle engine is turned off.

### NOTE:

- Depending on how some vehicles are wired, the Mirror DVR may continue recording when the vehicle engine is turned off. If this happens, please turn off the Mirror DVR manually or remove the power adaptor from the 12V/24V accessory outlet.
- The recording loop length can be configured to save a video file for every 1,3 or 5 minutes of recording. For information on how to adjust this setting, please refer to the Loop Recording section of this manual.
- The device saves the recorded footage and photographs onto the inserted Micro SD Card. If the memory card capacity is full, the oldest file in the memory card will be overwritten.
- The rear camera is designed to assist with recording and reversing. Reverse assistance will be displayed on the Mirror DVR screen immediately when reverse gear is engaged.

## 9.2 LOCKED RECORDING

**Locked Recording** saves the current video file and protects it from being overwritten. To manually start a Locked Recording, follow the instructions below.

1. During recording **touch** the  button.
2. To stop lock recording **touch** the  button again.

### NOTE:

- If the G-Sensor function is enabled and a collision is detected, the device will automatically trigger the emergency recording and lock the current video file.
- Please refer to the section titled G-Sensor for information on adjusting this setting.
- The emergency recording file is created as a new file, which will be protected to avoid being overwritten by normal loop recording. If the inserted Micro SD Card fills up with emergency recording files, the message “SD Card Full” will appear on the screen, and the oldest emergency file will be automatically deleted when a new emergency recording file is created.

### 9.3 REAR CAMERA

The rear camera is designed to record and also assist with reversing by showing the rear view from the vehicle bumper and thus reducing blind spots. When installed correctly, the rear camera will activate when the vehicle's reverse gear is engaged, and the rear camera's feed will be displayed on screen. When the vehicle's reverse gear is disengaged, the rear camera will still continue to record the rear camera view.

#### **NOTE:**

- The rear camera is a visual aid to assist the driver to see what is behind the vehicle. It does not remove the responsibility of the driver to drive the vehicle properly.
- To ensure correct operation, it is highly recommended that the rear camera be professionally installed.

## 9.4 RECORDING SCREEN

Recording screen.



Tap screen for menu.



NUMBER	ICON	ITEM	DESCRIPTION
1.		Recording Indicator	The Record Indicator will flash when the Mirror DVR is recording.
2.	04.25.34	Recording Duration Indicator	Shows the current recording duration.
3.		Parking Monitor Indicator	Parking Monitor will record any incident when the vehicle parked. When time lapse mode is on and the vehicle engine is turned off, the recording will be done in time lapse mode to save on memory space. (Requires Hard Wire Kit).
4.	15:15:25	Current Time	Shows the current time.
5.	DD.MM.YYYY	Current Date	Shows the current date.
6.	THU	Current Day	Shows the current day.
7.		Start/Stop Recording	Touch this button to start/stop recording.
8.		Take Picture	Touch this button to take photos. The photos will be stored in a separate folder on the Micro SD card.
9.		Microphone On/Off	Touch this button to turn on/off the microphone. When the microphone is off, the recorded videos will be muted.

NUMBER	ICON	ITEM	DESCRIPTION
10.		Locked Recording	Touch this button to lock/unlock the current recorded video.
11.		Playback	Touch this button to access the recorded files folder, and to playback, lock or delete any recorded file.
12.		System Settings	Touch to enter into system settings.

## 9.5 SETTINGS MENU

Press the  **Settings** icon to enter the **Settings** menu.

## 9.6 RESOLUTION

When the Mirror DVR is powered on, recordings of both front and rear cameras will automatically start.

You can change the resolution of the front camera. However, the rear camera resolution cannot be changed.

You can change the resolution to 2K @ 30fps / FHD @ 30fps for the front camera. The rear camera resolution is fixed at FHD @ 30fps.

**Default Setting:** 2K @ 30fps

## 9.7 LOOP RECORDING

Loop recording allows you to set the duration of a recording. To set the clip length, please follow the instructions below:

1. Press the  **Settings** icon to enter **Settings** menu.
2. **Touch**  **Loop Recording**
3. Choose **1, 3 or 5 minutes**. The number inside the icon will change to 1, 3 or 5.
4. To save your selection, **touch** the  button.

**Default Setting:** 3 min

### NOTE:

- To avoid taking up excessive memory space in the Micro SD card, it is advisable to use the 1 or 3 minutes option.

## 9.8 G-SENSOR

The built-in G-Sensor monitors your vehicle against impact and will automatically protect the current recording in the event of a collision. You can turn off or adjust the sensitivity of the built-in G-Sensor with the following steps:

1. Press the  **Settings** icon to enter **Settings** menu.
2. The  **G-Sensor** icon will change between Off, Low, Medium and High. The lines on the icon will change to show the sensitivity of the G-Sensor.
3. To save your selection, **touch** the  button.

**Default Setting:** On

### NOTE:

- This does not affect the Parking Monitor sensitivity.

## 9.9 PARKING MONITOR

When Parking Monitor mode is turned on and the car detects that the engine is off, the recording will be done in time lapse mode. This is to save memory space when the car is parked. To activate Parking Monitor, please follow the instructions below:

1. Enter the **Settings** menu by pressing .
2. **Touch** the < and > buttons to navigate the **Settings** menu and **touch** the  **Parking Monitor** button.
3. **Touch** On or Off to make selection.
4. To save your selection, **touch** the  button.

**Default Setting:** Off

### NOTE:

- The Parking Monitor function requires a 3-wire Hardwire Kit installation.
- The Parking Monitor setting will only appear when the Mirror DVR is connected with 3-wire hardwire kit.

## 9.10 TIME LAPSE RECORDING MODE

The duration of the time lapse recording can be set when the vehicle is parked. The recording will stop after the set time has lapsed. If it is set to Off, the time lapse recording will continue until the vehicle engine is turned on.

1. Enter **Settings** menu by pressing .
2. **Touch** the  **Time Lapse Parking Mode** button sequentially to select OFF/2H/8H/12H/24H.
3. To save your selection, **touch** the  button.

**Default Setting:** 1 min

### NOTE:

- The Time Lapse Recording Mode function requires a 3-wire Hardwire Kit installation.

## 9.11 DEFAULT VIEW

You can select which camera should be the default camera for viewing and display on the Mirror DVR after powering on.

1. **Enter** the **Settings** menu by pressing .
2. **Touch** the  **Default View** button.
3. **Touch** to make your selection.
4. To save your selection, **touch** the  button.

**Default Setting:** Rear camera display

## 9.12 DATE/TIME

Setting the date and time will enable you to time stamp the footage for easy reference.

1. **Touch** the  to enter the **Settings** menu.
2. **Touch** the  **Date/Time** button.
3. **Scroll** up and down for **Year, Month, Day and time** and then press **OK**.
4. To save the **date and time**, **touch** the  button.

## 9.13 FORMATTING MICRO SD CARD

Formatting the Micro SD card will delete all information on the inserted Micro SD Card and prepare the card for use with the Mirror DVR.

1. **Touch** the  to enter the **Settings** menu.
2. **Touch** the  **Format SD Card**.
3. Touch **OK**.

### NOTE:

- Formatting your Micro SD Card will delete all files from the Micro SD Card. Once these files have been deleted you will not be able to recover them

## 9.14 FACTORY RESET

Resetting will delete all your settings and go back to default factory settings.

1. **Touch** the  to enter the **Settings** menu.
2. **Touch** the  **Factory Reset** button.
3. **Touch OK** to confirm reset.

## 9.15 ABOUT

The firmware and Bluetooth versions will be shown on the firmware of the Mirror DVR.

1. **Touch** the  to enter the **Setting** menu.
2. **Touch** the  **About** button
3. The firmware and Bluetooth versions will be shown on the firmware of the Mirror DVR
4. **Touch**  button to go back to main menu.

## 9.16 AUTO LCD OFF

You can set the display screen to switch off automatically. Please note that the Mirror DVR will still continue to record.

1. Enter **Settings** menu by pressing .
2. **Touch** the  **Auto Display Off** button.
3. **Touch** sequentially to select Off, 5 Seconds or 10 Seconds.
4. To save your selection, **touch** the  button.

**Default Setting:** Off

### NOTE:

- We suggest to keep the setting as 1 min to ensure unrestricted rear camera views while driving. You can soft press the power key to switch off the display and the Mirror DVR will continue to record.

## 9.17 DATE/TIME STAMP

To stamp the Date/Time onto the recorded footage, please follow the steps below:

1. Enter **Settings** menu by pressing .
2. Touch  **Date/Time** to turn on or off the stamp setting.

## 9.18 PROJECTION MODE

To display the preferred screen with Android Auto, please follow the steps below:

1. **Touch** the  **Settings** icon.
2. **Touch** the  **Projection Mode** icon.
3. Scroll up and down to select the display.

### **FULL SCREEN DISPLAY:**

The entire screen will display Android Auto/CarPlay.

### **HALF SCREEN DISPLAY**

Half of the screen will show Android Auto/CarPlay. The other half screen can be set to show a front camera view, rear camera view or a blank screen.

## 9.19 CARPLAY/ANDROID AUTO SET-UP

When using CarPlay or Android Auto with the MCPK-972DVR, the device is dependent on the data from your smartphone for operation.

Connect your iPhone or Android smartphone to the MCPK-972DVR with the following instructions. For Android smartphones, please download the Android Auto app from the Google Play Store before set-up.

1. Power up the MCPK-972DVR.
2. Use Bluetooth to pair your smartphone with the device. The device default name is MCPK-972DVR\_XXXX (where XXXX is a unique code).
3. After pairing, select CarPlay or Android Auto on the MCPK-972DVR when prompted.
4. The MCPK-972DVR will now automatically connect to your smartphone via Wi-Fi.

### NOTES:

Bluetooth pairing is required only once at set-up for initial connection. Subsequently, the MCPK-972DVR will automatically connect via Wi-Fi.

- First-time connection will take slightly longer.
- Only compatible with iOS 13.0 or Android 11.0 and their respective higher versions.



**NOTE:**

- Press 2 to read detailed instructions before connection.

After successful connection, the MCPK-972DVR will automatically show the Android Auto or CarPlay screen.



Press  to change the display of the projection mode where there are options to select the display views.

- Full Phone Display
- Partial Phone Display

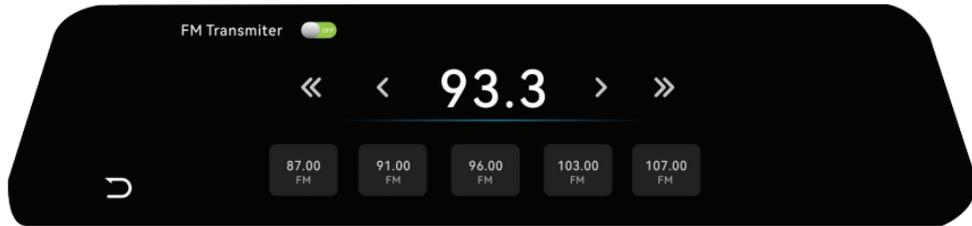
When set to Partial Phone Display, the right side image can be changed to front camera view, rear camera view or to a blank screen by swiping left or right.

**NOTE:**

- Changing the projection mode will restart the Mirror DVR.

## 9.20 FM TRANSMITTER

Press  to go to the main **Settings** menu.



1. Press 3 on the image shown on page 36 and the following menu will be displayed.
2. Press the switch at the top left. **Green** means **ON** and **Red** means **OFF**
3. Turn on the vehicle's radio and select a free frequency channel.
4. On your MCPK-972DVR, select the frequency you have chosen on your radio.
5. Once the frequencies are matched, the MCPK-972DVR will automatically playback its audio through the vehicle's built-in stereo speakers.

## 9.21 VEHICLES WITH BLUETOOTH FUNCTIONALITY

FM TRANSMITTER STATUS	MUSIC/CALLS INITIATED/CALLS RECEIVED/CALLS INITIATED WITH SIRI/GOOGLE/ NAVIGATION INSTRUCTIONS
FM Transmitter enabled	Played through vehicle's audio system via FM Transmitter.

FM TRANSMITTER STATUS	MUSIC	CALLS INITIATED	CALLS RECEIVED
FM Transmitter disabled and Android phone is connected to vehicle's Bluetooth and MCPK-972DVR	N/A	Played through vehicle's audio system	Played through vehicle's audio system
		Played through vehicle's audio system via MCPK-972DVR	Played through vehicle's audio system via MCPK-972DVR
FM Transmitter disabled and iPhone is connected to vehicle's Bluetooth and MCPK-972DVR	Played through vehicle's audio system or via MCPK-972DVR	Played through vehicle's audio system	Played through vehicle's audio system
		Played through vehicle's audio system via MCPK-972DVR	Played through vehicle's audio system via MCPK-972DVR

**NOTE:**

- For Android smartphones, please note that data calls such as Whatsapp cannot be initiated via the vehicle's audio system when connected to MCPK-972DVR.
- Android smartphone users will need to download the Android Auto app from the Google Play Store.
- Calls and navigation functions can be initiated by saying 'Hey Google' or 'OK Google' and 'Hey Siri'. The MCPK-972DVR will use your smartphone data for all CarPlay and Android services.
- Not all apps on your smartphone are accessible via the MCPK-972DVR. It will depend on iOS and Android terms and conditions.

## 10.0 WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian and New Zealand Consumer Law.

Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect.

In order to claim the warranty, you must return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics. Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. All costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics, will be borne by you.

**Directed Electronics Address:** 115-119 Link Road Melbourne Airport, 3045 Victoria. Australia  
**Ph:** +61 03 8331 4800      **Email:** [service@parkmate.com.au](mailto:service@parkmate.com.au)

To view the complete Parkmate range or for details on how to contact us, please visit our website at **[www.parkmate.com.au](http://www.parkmate.com.au) | [www.parkmatehd.co.nz](http://www.parkmatehd.co.nz)**

## **INDEMNITY**

You agree to defend, indemnify and hold harmless Parkmate and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Parkmate and its subsidiaries and affiliates or the Parkmate services, relating to or arising out of your breach of any provision of these terms, your misuse of the Parkmate or Parkmate services, or your unauthorised modification or alteration of products or software.

## **WARRANTY AND WARRANTY DISCLAIMER**

Parkmate has a limited warranty whereby Parkmate warrants to you and only to you that the Parkmate products will be free from defects in materials and workmanship for one (1) year from the date of your purchase of the Parkmate product (unless a longer warranty period is required by law). The specifics of this Parkmate limited warranty are at <https://www.parkmate.com.au/warranty>

To the extent possible under governing law, other than the above product warranty for the Parkmate product, you understand and agree that the Parkmate services are provided on an “as is” and “as available” basis. Parkmate makes no warranty that the Parkmate services will meet your requirements or that use of the Parkmate services will be uninterrupted, timely, secure or error-free nor does Parkmate make any warranty as to the accuracy or reliability of any information obtained through the Parkmate services (including third party content), that any defects in the Parkmate services will be corrected or that the Parkmate products or Parkmate services will be compatible

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Parkmate's equipment and services do not cause and cannot eliminate occurrences of certain events, including, but not limited to, vehicle accidents, property damage, lost property, theft of vehicle, theft of property. Parkmate makes no guarantee or warranty, including any implied warranty of merchantability or fitness for a particular purpose, that the Parkmate equipment and services provided will detect or avert such incidents or their consequences. Parkmate does not undertake any risk that you or your vehicle or property, or the person or property of others, may be subject to injury or loss if such an event occurs. The allocation of such risk remains with you, not Parkmate.

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